

Software Architect

Reporting to the Head of Technical Operations and working closely within an active and experienced development team, this role is pivotal to our continued growth and will provide an exciting opportunity to a creative thinking, problem -solver who likes influence SaaS Software product enhancement.

This role will involve working in line with our product development roadmap, client requirements and supporting our technical support engineers. The role offers scope to work from inception to deployment, and will provide opportunities to work across the entire technical stack.

Key Responsibilities and Critical Success Measures

- Achieve defined SLAs and KPIs regarding Sprint points and assigned development projects on time, within scope and meeting all quality and UAT metrics.
- Write, execute and update SQL queries.
- Manage the on-boarding processes for new Clients and attend remote client meetings.
- Participate in discovery workshops and focus groups with clients and team members to map out customer processes.
- Report to key stakeholders externally and internally on owned projects as required.
- Complete project administration and produce project documentation as required.
- Build and maintain product knowledge: understand the business and technical problems that our solutions address. Stay current on the Riskex product roadmap, understanding the features and functionality of all product modules and packages, and how these are applied to address client needs.
- Be active in driving change and evolution to support the improvement of the customer experience.

Candidate Profile

- Takes ownership of issues to get resolutions that benefit the business / customer.
- Well-Structured and organised, able to prioritise tasks and work to a deadline.
- Strong communication skills both written and verbal, able to share ideas comfortably within a group or to peers.
- Teamwork and collaboration – High sense of ownership and urgency to get the job done.
- 2 years' plus experience of working in SaaS development using C#.
- 2 years' plus experience of working with SQL.
- Good solid understanding of common front-end frameworks.
- Good understanding and experience of working with GIT and Visual Studio as an IDE.
- Good front-end design skills, ability to design UI for the best customer experience.
- Experience of working within an Agile/Scrum operation and use of project platforms.

Desirables

- Experience in .NET Core, WebForms and/or MVC.
- Experience in Mobile APP Development.
- Experience working with JIRA and/or Freshdesk.
- Experience working with Business Intelligence / Data Analytics platforms such as Qlik, Tableau or PowerBI.

About Riskex

Ground-breaking innovators of cloud-based software since 2004, Riskex delivers the market-leading Health, Safety and Covid-19 management software brands – AssessNET and Safe2Day. Based in modern offices in Milton Keynes, our technology is trusted by household names, such as Ikea, Ocado and University of Cambridge, along with many other blue-chip organisations who rely on our technology to keep their employees safe and to protect their businesses from risk.

We are an established business with a strong financial base but have the agile mindset of a start-up. Having proven our technology in a highly competitive landscape, we now want to scale our business to move to the next level.