

Miniclipper's "Safety Culture" goes from strength to strength with Riskex's health and safety software, AssessNET



Case Study;

Steve Blaydon

Business Process
Manager

Miniclipper Logistics

Website;

www.miniclipper.co.uk

Industry;

Logistics

About Miniclipper

Miniclipper Logistics is a fast-growing family haulage business with almost 50 years' of UK distribution expertise.

Operating from a 24-hour distribution centre and 6 warehouses, Miniclipper stores 30,000 pallets within 300,000 sq. foot of high bay warehousing. With a fleet of 40 rigid and articulated vehicles, Miniclipper delivers to all corners of the UK every day.

Client Need

Miniclipper's array of ISO certifications, FORS accreditation and RoSPA awards are testament to its commitment to driving a high-performing health and safety function and continually improve its safety culture. However, as a result of unprecedented growth, the business has found it increasingly more difficult to manage the various data-centric aspects of business risk, as most of its processes were managed on paper and disparate systems.

This became a real burden on time to gather data for reporting and making decisions, as well as for frontline employees when, for example reporting hazards and incidents or completing risk assessments. Miniclipper's management team knew they needed to introduce additional technology as part of their longer-term safety strategy and so Steve Blaydon, who heads up Business Process Management (BPM) for Miniclipper went to the EHS software market to find a best-in-class solution, trialling several high end EHS platforms.

The Solution

As a result, Riskex was awarded the contract to supply a SaaS based solution to manage many areas of safety risk, including Risk Assessments, Incident Reporting & Investigation and Hazard Management. Steve Blaydon explains why Riskex was selected as their preferred partner: "Putting people first sits at the heart of our Health and Safety strategy and so it goes without saying that we needed a health and safety management solution that was easy and quick for our employees to use, wherever they were based. Riskex ticked these boxes for us with its user-friendly interface, helpful training guides and portal which allows all our people to access the system to report incidents and hazards"

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The Results So Far...

Miniclipper have only been using AssessNET over recent weeks, as the system went live shortly before the onset of the Coronavirus pandemic and the start of lockdown. Despite this, the business is already seeing the benefits. Steve explains;

“Since starting to use AssessNET, we are already experiencing higher levels of employee engagement as our people see the system as a timesaving tool – releasing them from the burden of manual paperwork to allow them to get on with their day jobs”.

He goes on to say “I am extremely proud of how the Miniclipper team have continued to go about their daily work in a safety-conscious manner, in spite of the operational challenges we have all faced in the light of the pandemic and in particular, how they have embraced the new AssessNET solution to carry out risk assessments and report incidents. The Portal function has been rolled out and the feedback in input is fantastic, this gives all employees the power to report hazards in real-time which in turn assists us to proactively reduce potential serious injuries/incidents”

Next Steps

As AssessNET becomes further embedded in the business over the coming months, Riskex and Miniclipper will continue to expand the scope of how the solution becomes a strategic risk management tool, with immediate focus on using the system to effectively create and manage method statements. Steve finishes by commenting on its future plans to work with Riskex: “I look forward to continuing to work in true partnership style with Riskex to help shape how we use the system now and in the future”